



**PRIST**  
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**UNIVERSITY**  
NAAC ACCREDITED  
THANJAVUR- 613 403 - TAMIL NADU

Date:07.06.2019

### GRIEVANCE REDRESSAL CELL ANNUAL REPORT 2018 – 2019

The Grievance Redressal Cell (GRC) is responsible for handling complaints and grievances from students, faculty, and staff regarding both academic and non-academic matters. The GRC was founded as an independent and unbiased organization to handle and resolve issues that may arise on campus. It follows a well-defined structure, functions, and procedures to guarantee that grievances are handled in a timely and efficient manner. The GRC can accept, investigate, and resolve complaints against discrimination, harassment, unfair treatment, and academic concerns. It is also authorized to recommend policy changes and improvements to prevent future complaints.

#### Objectives

The primary aim of the Grievance Redressal Cell (GRC) is to foster a fair and transparent environment for all stakeholders within the institution. The specific objectives include:

- Providing a structured platform for addressing and resolving both academic and non-academic grievances efficiently.
- Ensuring that all grievances are addressed promptly and effectively while safeguarding the rights of all parties involved.
- Promoting a culture of transparency, accountability, and fairness throughout the institution.
- Raising awareness among stakeholders about their rights and responsibilities, and encouraging a respectful and inclusive campus environment.
- Recommending policy changes and procedural improvements to enhance institutional governance and prevent future grievances.

The GRC plays a crucial role in maintaining a supportive environment conducive to learning, teaching, and research. By protecting the rights and interests of all stakeholders, the GRC ensures that the institution upholds high standards of fairness and equity, thereby enhancing the overall quality of campus life and administration.



❖ The details of the grievances raised during this academic year are outlined below.

Committee	Grievances Raised	Grievances Resolved	Grievances Yet to be Resolved
Grievance Redressal Committee	0	Nil, as no grievances were raised during this academic year.	0

Due to the effective implementation of a rigorous monitoring system and comprehensive awareness programs, no grievances were reported during this academic year. The proactive measures, including regular oversight and educational initiatives, have successfully addressed potential issues and maintained a positive environment. These efforts underscore the institution's commitment to ensuring fairness and resolving concerns promptly, resulting in a grievance-free year. The absence of reported grievances highlights the success of these preventive strategies in fostering a supportive and transparent campus atmosphere.



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