



PRIST
DEEMED TO BE
UNIVERSITY
NAAC ACCREDITED
THANJAVUR- 613 403 - TAMIL NADU

Date:08.06.2020

GRIEVANCE REDRESSAL CELL ANNUAL REPORT 2019 – 2020

The Grievance Redressal Cell (GRC) oversees handling complaints and grievances from students, instructors, and staff about both academic and non-academic issues. The GRC is an independent and unbiased institution intended to properly settle concerns that arise on campus. It follows a clearly defined structure, functions, and procedures to ensure that concerns are addressed in a timely and effective manner. The GRC is empowered to accept, investigate, and resolve complaints about discrimination, harassment, unfair treatment, and academic concerns. Furthermore, it has the authority to suggest policy changes and adjustments to avoid future complaints.

Objectives

The Grievance Redressal Cell (GRC) aims to maintain a fair and transparent environment for all stakeholders within the institution. Key objectives include:

- Providing a structured platform for addressing and resolving grievances concerning both academic and non-academic issues.
- Ensuring that all grievances are resolved promptly and effectively, while safeguarding the rights of all parties involved.
- Fostering a culture of transparency, accountability, and fairness throughout the institution.
- Raising awareness among stakeholders about their rights and responsibilities, and promoting a respectful and inclusive campus culture.
- Recommending policy changes and procedural improvements to enhance governance and prevent future grievances.
- The GRC is critical in sustaining a conducive environment for learning, teaching, and research, since it ensures that all stakeholders' rights and interests are recognized and protected.



❖ The details of the grievances raised during this academic year are outlined below.

Committee	Grievances Raised	Grievances Resolved	Grievances Yet to be Resolved
Grievance Redressal Committee	0	Nil, as no grievances were raised during this academic year.	0

This academic year, no grievances were registered due to strict observation and awareness campaigns in place.



T. Subudh
CHAIRPERSON

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(U/s 3 of the UGC Act.1956)
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