



**PRIST**  
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**UNIVERSITY**  
NAAC ACCREDITED  
THANJAVUR- 613 403 - TAMIL NADU

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### GRIEVANCE REDRESSAL CELL ANNUAL REPORT 2020 – 2021

The Grievance Redressal Cell (GRC) is responsible for responding to complaints and grievances from students, instructors, and staff on both academic and non-academic matters. The GRC is an independent and unbiased organization designed to settle disputes that arise on campus. It uses a well-defined structure, functions, and procedures to manage grievances in an effective and equitable manner. The GRC has the ability to accept, investigate, and resolve complaints about discrimination, harassment, unfair treatment, and academic difficulties. Furthermore, the GRC can make policy adjustments and enhancements to help prevent future grievances.

#### Objectives

The primary goal of the GRC is to ensure that the institution maintains a fair and transparent environment for all stakeholders, including students, faculty, and staff. Specific objectives include:

- Providing a platform for addressing and resolving both academic and non-academic grievances.
- Ensuring timely and effective resolution of grievances while safeguarding the rights of all involved parties.
- Promoting a culture of transparency, accountability, and fairness within the institution.
- Raising awareness among stakeholders about their rights and responsibilities, and fostering a respectful and inclusive campus environment.
- Recommending policy changes and improvements to enhance governance and prevent future grievances.

The GRC is crucial in ensuring that the institution supports a positive environment for learning, teaching, and research while protecting the rights and interests of all stakeholders.



❖ The details of the grievances raised during this academic year are outlined below.

Committee	Grievances Raised	Grievances Resolved	Grievances Yet to be Resolved
Grievance Redressal Committee	0	Nil, as no grievances were raised during this academic year.	0

Thanks to a robust monitoring system and effective awareness programs, no grievances were reported this academic year. These proactive measures have ensured a smooth and supportive environment, reflecting the institution's commitment to maintaining fairness and addressing potential issues before they arise.



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